BUDGET AND PERFORMANCE PANEL

WORK PROGRAMME REPORT 13TH March 2007

Report of Head of Democratic Services

PURPOSE OF REPORT

To provide Members with an update of the Work Programme.

This report is public

RECOMMENDATIONS

- (1) That Members agree to the Budget and Performance Panel section of the Annual Scrutiny Report.
- (2) That Members note progress with regard to the monitoring of the Service Level Agreements.

1.0 <u>Annual Scrutiny Report</u>

At the Overview and Scrutiny meeting on 7th March, consideration will be given to the draft Annual Scrutiny report. Members will be asked to agree to the report subject to the Budget and Performance Panel's agreement of the section relating to Budget and Performance. This is attached for Member's consideration. Members are requested to agree to the Budget and Performance Panel section or make revisions.

2.0 Monitoring of Service Level Agreements

Members were requested to delegate the monitoring of the Service Level Agreements to Democratic Services in consultation with the Chairman. This has now been undertaken.

Councillor Budden met with Suzanne on Thursday 25th January to consider the monitoring information supplied by the following organisations with Service Level Agreements: Morecambe Citizens Advice Bureau Lancaster Citizens Advice Bureau

One Voice

Preston Community Transport Lune Valley Transport Limited Preston and West Lancashire Racial Equality Council Victim Support Relate Age Concern Lancashire Lancaster and District Twinning Society

Satisfactory monitoring information has been received from all of the above organisations apart from Lancaster and District Twinning Society who have been reminded to submit their monitoring information.

BACKGROUND PAPERS	Contact Officer: Liz Bateson
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WORK PROGRAMME

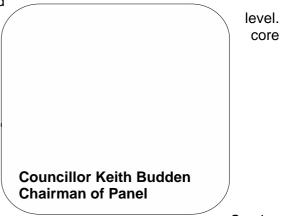
ISSUE	MARCH 13TH	JUNE 12TH
STAR CHAMBER		
PERFORMANCE MANAGEMENT MONITORING		Leader's 4 th Quarterly Corporate Performance Monitoring Report
OVERSPENDS – LUNESIDE & DALTON SQUARE		
PARTNERSHIP MONITORING		
BEST VALUE AND PERFORMANCE PLAN		
VALUE FOR MONEY/EFFICIENCY STRATEGY	Consultation Strategy Review Update	Forward Annual Efficiency Statement
	Human Resources Strategy	
SERVICE LEVEL AGREEMENTS		
HOUSING SLA's		
AUDIT COMMISSION QUALITY OF LIFE AREA PROFILES		
DATA QUALITY EXETER		
BENCHMARKING		
SCRUTINY OF FUNDING TO OUTSIDE BODIES -		

Budget and Performance Panel

Membership: Councillors Keith Budden (Chairman), John Day (Vice Chairman), Jim Blakely, Tina Clifford, Mike Greenall, Tony Johnson, Stuart Langhorn (until December 2006), Roger Mace (from January 2007), Roger Sherlock and John Whitelegg

The Budget and Performance Panel have responsibility for carrying out Overview and Scrutiny in respect of the Council's Budget and

Performance at both the Strategic and Service In accordance with the Council's objectives and values, the Panel helps to ensure that the management of financial affairs is efficient, prudent, and works best for the residents of the District and that there is effective monitoring of Council performance that leads to continuous improvement in services. Areas which the Panel has scrutinised this year include Open Source Software and IT Cost Analysis, progress on the Consultation Strategy, Backlog Repairs to Corporate & Municipal Buildings, Decriminalised Parking Enforcement, Housing



Service

Level Agreements and Disability Discrimination and Race Equality Compliance as well as receiving a presentation on the Budget and Policy Framework Proposals.

Other major functions of the Budget and Performance Panel include:

- Monitoring and reviewing Services in achieving their Business Plans.
- Scrutinising the Council's performance in budgetary management and targets, treasury management, property and asset acquisition and disposal, capital programme and evaluating the effectiveness of its financial and operational policies and procedures.
- Reviewing the Council's strategic performance and monitoring Performance Indicators and benchmarking.
- To review and monitor external Service Level Agreements and other contracts that the Council has entered into.
- Performing the Overview and Scrutiny function in relation to all of the Council's Corporate Performance and Best Value activity.
- To assist and monitor the Cabinet in the continued development of a medium term budget strategy.

Performance Management Framework

It was reported in the last Annual report that the Panel's work would be advanced and supported by Cabinet's establishment of Performance Review Teams, particularly with regard to Service Business Plan performance and financial monitoring. The Performance Review Teams provide quarterly monitoring with commentary to the Panel, thereby reducing the amount of paperwork that Panel Members need to wade through and reduce the likelihood of requesting the attendance of Service Heads to Budget and Performance Panel meetings.

The new Performance Management Framework enables standard quarterly traffic light reporting with performance management information produced in a standard form or ling users, and this information is available to all Members on the intrar Preserve by the Leader, the quarterly Performance Monitoring Corporate Reports by the have not achieved their targets and outlined actions to rectify Folling from the presentation of these reports, the Panel has identified areas for further scrutiny and requested briefing notes in relation to the following areas:

- A briefing note on Air Quality control
- A briefing note on the uptake and impact of concessionary travel
- A briefing note in relation to Off-street parking

Complementing the Performance Management Framework, steady progress has been made with regard to the roll out of the Escendency Performance Management software, which as outlined in last year's Annual Report, will provide real time data and enable advances in the area of performance scrutiny. It is anticipated that the roll out of Escendency to all services will be completed by summer 2007.

Budget and Performance Panel Members together with Cabinet Members attended the 'launch' of Escendency at Infolab, Lancaster University in October. Following on from this, several Members have received training on the use of this performance management software and are now in a position to confidently access this from their laptops, enabling them to identify any potential areas for concern.

Councillor Tony Johnson Escendency:

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An excellent tool for examining the competence or otherwise of any of the Council services, this will allow resources to be targeted which should improve efficiency.

In addition to presenting the quarterly monitoring reports, the Leader of the Council has presented regular progress reports in relation to the Council's Star Chamber process (the Cabinet's rolling efficiency programme) and this year a 'special' Budget and Performance Panel meeting was arranged for the Panel to consider the Leader's presentation on the Budget and Policy Framework Proposals. All Non-Executive Members and Economic Stakeholders were invited to attend.

A number of Service Heads and Officers have attended Budget and Performance Panel meetings throughout the year and provided reports or presentations for consideration including Health 7 rategic Housing, City Council (Direct) Services, Legal and Human Resources. Pror rvices, Planning, Economic Development & Tourism and Financial Services. Thes disc by bns have led to further work being undertaken in a number of areas.

More recently, rects regeneration/ of Of and question A severa to LAI⁄′ r Cit ncas m⁄ vear ٨ÎD

el considered a report in relation to overspends in connection to Dalton Square and Luneside East. Following lengthy discussions ers and the Corporate Director (Regeneration), the Panel suggested e recommendations including that Members receive a briefing on Council approach to Managing Projects) methodology in the new

orte in the last Annual Report that the Panel had formally adopted the role of as r r the Council's Value for Money / Efficiency Strategy arrangements and the ∕rutin√ honito/ of achievements of targets included in the Council's Annual Efficiency state / jents. Different components of the strategy have been scrutinised at each meeting as Ad below:

- □ Forward Annual Efficiency Statement Gershon Targets
- Procurement Strategy
- Transformational Government Strategy (formerly e-government)
- Risk Management Strategy
- Human Resources Strategy Review Consultation
- Consultation Strategy
- Corporate Property Strategy Update

Consideration of these reports has led to requests for further information including a report following the development of the Transformational Government Strategy and Vision, an example of how sustainability is built into the procurement strategy, processes and contracts, and an indication of how the corporate Property and Energy Strategy has contributed to the Gershon/MTFS savings targets.

